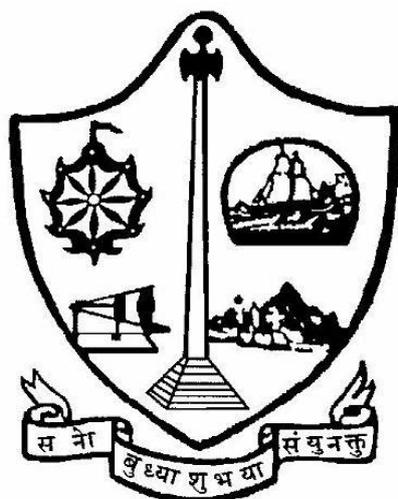


# **ENERGY AUDIT REPORT**

## **2020-21**

**S.C.S. AUTONOMOUS COLLEGE, PURI**  
**ODISHA**



**Prepared by:**

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**Dr. Sanjaya Kumar Sundaray, Demonstrator, Chemistry**

**Sri Akshya Kumar Das, Demonstrator, Chemistry**

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## PREFACE

Data collection for energy audit of S.C.S (AUTO) COLLEGE campus was conceded by a team, for a period of 6 months .

This audit was conducted to inquire about convenience to progress the energy competence of the campus. Reduction of energy consumption while maintaining or improving human comfort health, safety were of primary concern. Beyond simply identifying the energy consumption this audit sought to identify the most energy efficient appliances. Moreover some daily practices relating common appliances have been provided which may help reducing the consumption.

Energy audit survey was completed by a group of members. All data was collected from each classroom ,laboratory, office every room. The work is completed by considering how many tubes, fans, ACs and other electronic instruments in each room. How much was participation of each component in total electricity consumption.

The report accounts for the energy consumption patterns of the college premises on actual survey and detailed analysis during the audit. The report complies a list of possible actions to conserve and efficiently access the available source, resources and their saving potential was also identified.

We look forward towards optimisation that authorities students and staff members would follow the recommendations in the best possible way.

## Acknowledgement

We express our sincere thanks to our Principal Dr. Sujata Mishra for motivating us and giving us the opportunity for energy audit . We would like to express our sincere thanks to Dr. Gouri Shankar Mallick ( H.O.D Physics) and Dr. Chitta Ranjan Dwivedy, Dept. of Physics for their valuable suggestions .

Last but not the least we thank all the faculty members, staff who have part and partially extended their cooperation during the course of the energy audit.

## CHAPTER - 1

### INTRODUCTION

#### ENERGY AUDIT :

An energy audit is a systematic analysis of energy use and energy consumption within a defined energy audit scope, in order to identify, quantify and report on the opportunities for improved energy performance.

Energy audit analysis in general order involves :

- Analysis of energy consumable systems and the utility bills .
- Survey about the condition of the system.
- Understanding the need of the consumer
- Evaluating the possible energy conservation measures.
- Estimating the energy saving potential .

#### TYPES OF ENERGY AUDITING :

Basically there are three types of energy audit :

- Walk- Through Audit (WTA)

This audit consists of a walk-through inspection of a facility to identify maintenance, operational or deficient equipment issues and also to identify areas that need further evaluation. The results of a walk through audit include an identification of energy saving opportunities, a qualitative analysis of the implementation of energy saving measures and an estimation of its potential energy saving.

- General audit

The general audit also called mini-audit, complete site energy audit expands on the preliminary audit. Utility bills are collected for a 12 to 36 month period to allow the auditor to evaluate the facility's energy demand rate structures and energy usage profiles. This type of audit will be able to identify all energy-conservation measures appropriate for the facility, given its operating parameters.

- Investment Grade Audit(IGA)

This audit is a detailed account of energy use ,including a qualitative study of the implementation with detailed investments and operational and maintenance costs and an analysis of the investment model .

### THE ENERGY AUDITING OF EDUCATIONAL INSTITUTION :

Present education system is concentrating in imparting the quality education to the student community with the help of various electric and electronic equipments like computer, internet facility, audio-visual classrooms ,video conferencing facility ,LCD projectors , wi-fi facility etc . In this regard the uses of various electric and electronic equipments in the teaching field should be optimised and students should be trained in optimal utilisation of the same . Continuous use of the above mentioned equipments in the education system need the routine auditing activity to keep the facilities in good condition. The routine auditing activity helps in optimal usage of the equipments ,diagnosis of the electrical leakage and maintenance of the equipments . This routine auditing activity helps in minimum usage of power ,avoiding the unnecessary waste. The result of the routine auditing and optimal utilisation improves the performance of the devices .The life span of the devices will be improved due to this regular auditing activity which results in reduction of the maintenance cost of the institution .

In general an educational institution is selected for the energy auditing due to the fact that the number of people involved in an educational institution is huge and the possibility of energy conservation is more ,and as we know energy conservation means reduction in energy consumption without making sacrifice of quantity or quality .

## CHAPTER - 2

### General Details

Sr. No.	Particulars	Details
1	Name of the college	S.C.S(AUTONOMOUS )COLLEGE
2	Address	
3	Year of Establishment	1944

4	Courses Offered	<p>UG COURSES:</p> <p>+3Science :Honours/Core</p> <p>Physics</p> <p>Chemistry</p> <p>Mathematics</p> <p>Geology</p> <p>Comp.Sc</p> <p>Botany</p> <p>Zoology</p> <p>+3Arts : Honours/ Core</p> <p>Economics</p> <p>Education</p> <p>English</p> <p>Geography</p> <p>History</p> <p>Mathematics</p> <p>Odia</p> <p>Philosophy</p> <p>Political Science</p> <p>Psychology</p> <p>Sanskrit</p> <p>Sociology</p> <p>+3 Commerce</p> <p>PG COURSES:</p> <p>English</p> <p>Odia</p> <p>Economics</p> <p>Education</p> <p>Geography</p> <p>Commerce</p> <p>Comp.Sc</p> <p>Zoology</p> <p>Chemistry</p> <p>PROFESSIONAL COURSES:</p> <p>2Year B.A B.Ed 4Year B.A B .Ed, 4Year B.ScB.Ed</p>
5	Accrediation	GRADE-A(Accrediated by NACC)

## CHAPTER - 3

### METHODOLOGY OF THE ENERGY AUDIT

The energy audit is done in the following steps :

1. Historical data analysis :

The historical data analysis involves studying the present pattern of energy consumption that is studying the details of the 12 months electricity bills .

2. Actual measurement and data analysis :

This step involves actual site measurement and field trials using various portable measurement instruments, estimating department wise load consumption .

3. Identification and evaluation of energy conservation opportunities :

This step involves evaluation of energy conservation opportunities identified during the energy audit. It gives potential of energy saving and investment required to implement the proposed modifications .

## CHAPTER :4

### ENERGY CONSUMPTION PROFILE

Following are the major consumers of electricity in the institution :

- Computers
- Lighting
- Air-Conditioning
- Fans
- Lab- Equipment
- Printers
- Xerox machine
- CCTV
- UPS
- LCD Projector
- Router system
- Flood light
- Pumping motor

## CHAPTER :5

### HISTORICAL DATA ANALYSIS

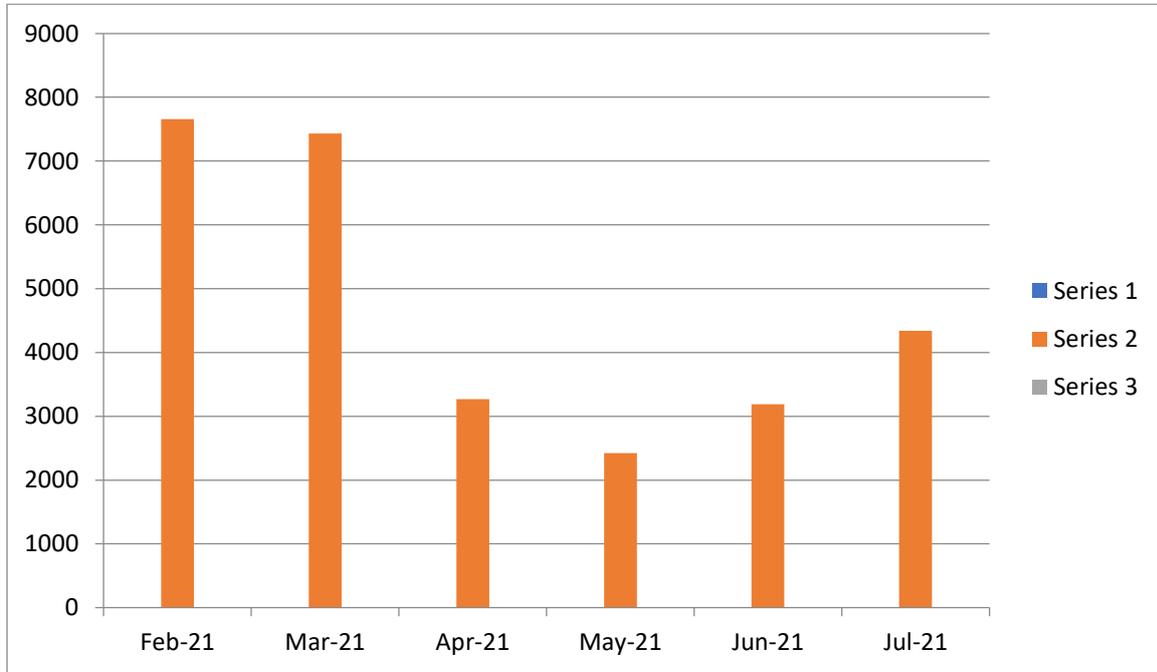
Study variation of Monthly units consumption and power factor (PF)

Here we study the details of 12 months Electricity bill

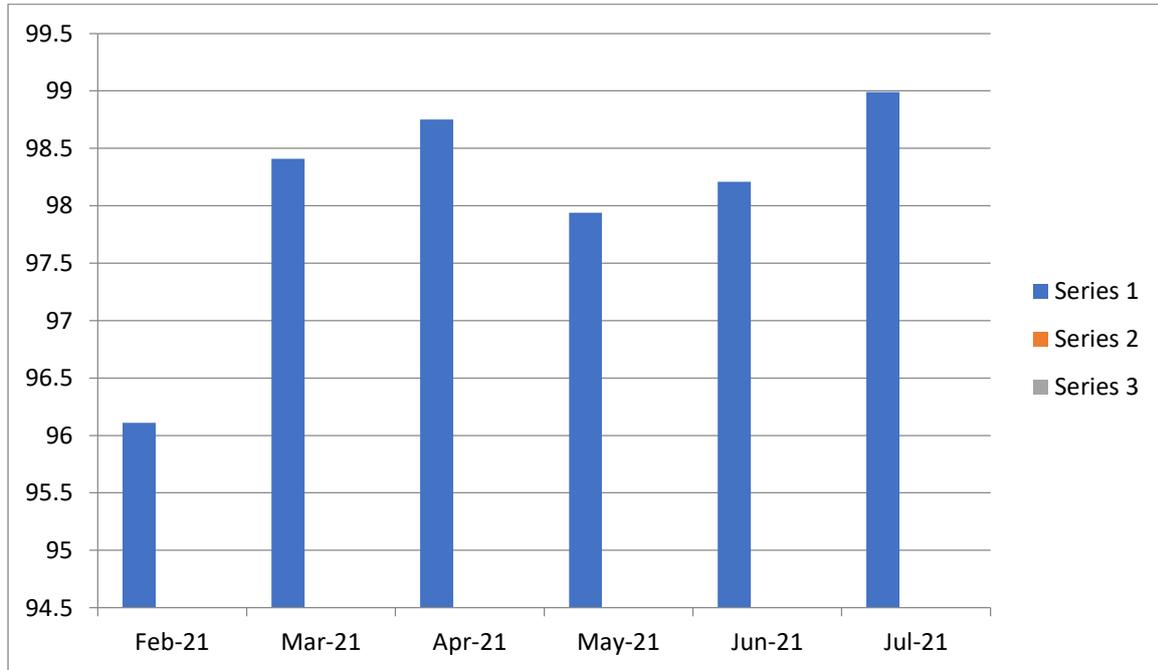
Table No 5.1 Variation in consumption and power Factor(PF)

Sr. no	month	No. of units kWh	Power factor
1.	FEB-21	7356	96.11
2.	MAR-21	7433	98.41
3.	APR-21	3271	98.75
4.	MAY-21	2424	97.94
5.	JUN-21	3186	98.21
6.	JUL-21	4294	98.99
7.	AUG-21	6816	98.87
8.	SEPT-21		
9.	OCT-21		
10.	NOV-21		
11.	DEC-21		
12.	JAN-22		
	Total units		

## MONTHWISE UNIT CONSUMPTION



## MONTH WISE POWER FACTOR VARIATION



## STUDY OF MONTH WISE ELECTICITY VARIATION

### VARIATION IN ELECTICITY BILL

SL.NO	MONTH	ELECTICITY BILL AMOUNT(RS.)
1	FEB-21	51292
2	MAR-21	48855
3	APR-21	24551
4	MAY-21	19583
5	JUNE-21	25260.39
6	JULY-21	32596
7	AUG-21	48183
8	SEPT-21	
9	OCT-21	
10	NOV-21	
11	DEC-21	
12	JAN -21	

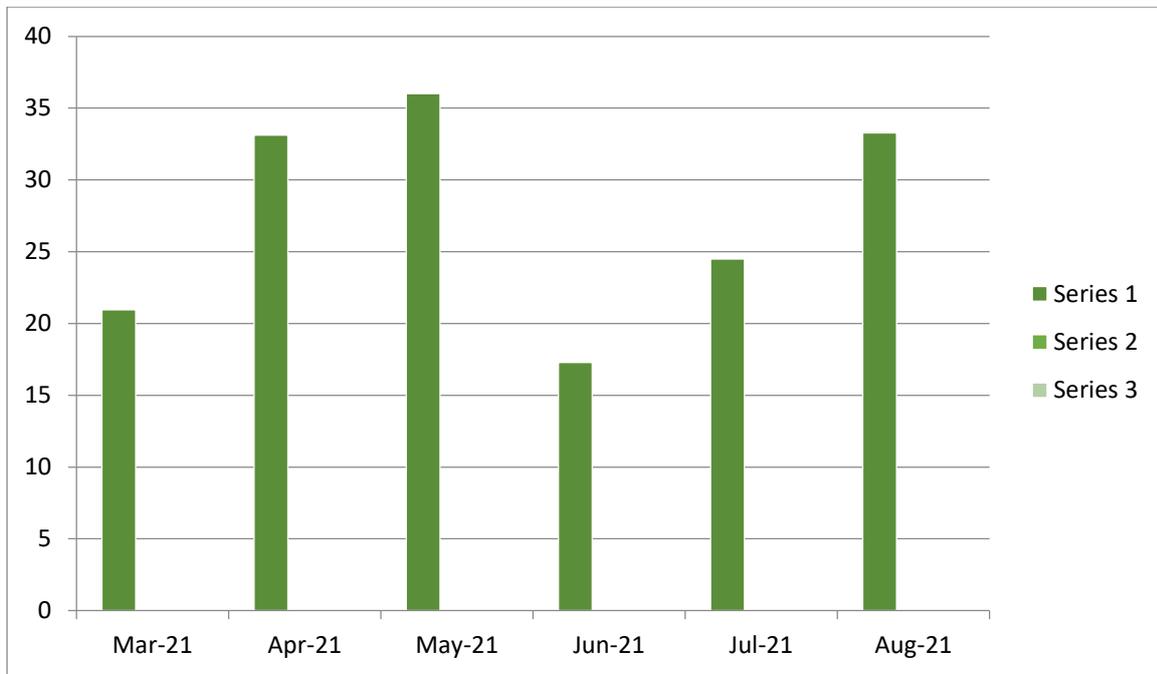
**CONCLUSION:** Monthly variation in Electricity Bill has been identified

## STUDY OF MONTHWISE MAXIMUM DEMAND VARIATION:

Table no-4 Month wise maximum demand variation

Sr.No.	Month	Maximum Demand(KW/MONTH)
1	FEB-21	20.96
2	MAR-21	33.12
3	APR-21	36.00
4	MAY-21	17.28
5	JUN-21	24.48
6	JUL-21	33.28
7	AUG-21	38.24
8	SEPT-21	
9	OCT-21	
10	NOV-21	
11	DEC-21	
12	JAN-22	

## MONTHWISE MAXIMUM DEMAND VARIATION















ZLT/BLT Block	LED Bulb	CFL Bulb	Tube Light	Fan	Wall Fan	Stand Fan	AC	Fridge	Computer	Scanner	Printer	Projector
Department/ Room No												
ZLT			2	7								
Res Lab			8	6								
Staff Room			2	2								
Reading room			2	1								
Preparation			2	1								
Store			2	2								
PG Class			2	1								
HONS ROOM 1			2	2			1					
HONS ROOM 2			7	7								
Attendant Room			1	1								
cooridor			1									
Geology			4	3								
BLT			1	3								
HOD Room			2	1				1				
Instument room			1	2								
Rading Room			1	1								
Store			4	3								
Seminar			2	2								
Attendant room			1	1								
Hons Lab			8	10								
Hons Room			4	6								
Preparation Room			1	1								
Total Quantity	0	3	59	63	0	1	1	1	0	0	0	0
Total Power consume in 1 hour (Watt)	0	60	2360	4410	0	200	2000	170	0	0	0	0
Total Power consume in 1 hour (Watt)	0	420	16520	30870	0	1400	14000	1190	0	0	0	0
Consumption in month	0	10500	413000	771750	0	35000	350000	29750	0	0	0	0



PG Block	Department/Room	LED Bulb	CFL Bulb	Tube Light	Fan	Wall Fan	Stand Fan	AC	Fridge	Computer	Scanner	Printer	Projector
	No												
	Odia	1		2	2		1						
	1			2	2								
	2			2	2								
	Corridor		3										
	PG02		5	7	6								
	PG01		5	7	6								
	English 01		1	2	2								
	English 02		1	2	2								
	Corridor		3	2									
	Eng 03		2	2	2								
	Eng 4		4	5	4		2						
	Sanskrit		1	2	2								
	IGNOU		5	7	6								
	PG 201		5	7	6								
	PG 202		5	7	6								
	Total Quantity	1	40	56	48	0	3	0	0	0	0	0	0
	Total Power consume in 1 hour (Watt)	16	800	2240	3360	0	600	0	0	0	0	0	0
	Total Power consume in 1 hour (Watt)	112	5600	15680	23520	0	4200	0	0	0	0	0	0
	Consumption in month	2800	140000	392000	588000	0	105000	0	0	0	0	0	0



MBA Block	LED Bulb	CFL Bulb	Tube Light	Fan	Wall Fan	Stand Fan	AC	Fridge	Computer	Scanner	Printer	Projector
Department/Room No												
MBA Comp Lab		5	5	9					30			
RN 01	5		5	9								
RN 02	5		5	9								
RN 03	5		5	9								
RN 04	5		5	9								
RN 05	5		5	9								
Corridor	2		2									
Library	4		5	9								
Corridor 2	4		5									
Office	1		2	2								
Staff Room	1		2	2								
HOD	1		2	1								
Co-ordinator	1		2	1								
<b>Total Quantity</b>	<b>39</b>	<b>5</b>	<b>50</b>	<b>69</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>30</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total Power consume in 1 hour (Watt)</b>	<b>624</b>	<b>100</b>	<b>2000</b>	<b>4830</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3000</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total Power consume in 1 hour (Watt)</b>	<b>4368</b>	<b>700</b>	<b>14000</b>	<b>33810</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>21000</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Consumption in month</b>	<b>109200</b>	<b>17500</b>	<b>350000</b>	<b>845250</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>525000</b>	<b>0</b>	<b>0</b>	<b>0</b>



New Block	Department/Room No	LED Bulb	CFL Bulb	Tube Light	Fan	Wall Fan	Stand Fan	AC	Fridge	Computer	Scanner	Printer	Projector
	NB 201			6	7								
	NB 202			6	7								
	NB 203			6	7								
	NB 204			6	7								
	NB 101			6	7								
	NB 102 Lanuage Lab			6	7					2			1
	NB 103			6	7								
	NB 104			6	7								
	NB 01 (t.education)						2		1				
	NB 02			6	7								
	NB 03 BED			6	7			4					
	NB 04			6	7			2					
	Corridor 2			5			4		1	1			
	<b>Total Quantity</b>	0	0	71	77	0	6	6	2	3	0	0	1
	<b>Total Power consume in 1 hour (Watt)</b>	0	0	2840	5390	0	1200	12000	340	300	0	0	500
	<b>Total Power consume in 1 hour (Watt)</b>	0	0	19880	37730	0	8400	84000	2380	2100	0	0	1500
	<b>Consumption in month</b>	0	0	497000	943250	0	210000	2100000	59500	52500	0	0	37500

Main Building	123200	98000	1106000	2266250	249500	385000	4550000	178500	630000	130000	350000	112500
ZLT/BLT Block	0	10500	413000	771750	0	35000	350000	29750	0	0	0	0
PG Block	2800	140000	392000	588000	0	105000	0	0	0	0	0	0
MBA Block	109200	17500	350000	845250	0	0	0	0	525000	0	0	0
New Block	0	0	497000	943250	0	210000	2100000	59500	52500	0	0	37500

All Total      235200      266000      2758000      5414500      269500      735000      7000000      267750      1207500      130000      350000      150000





Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 17/03/2021
Address Details : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 19/03/2021
Email Id :	Consumer A/c : 80002952531
Mobile No : 8895174999	Consumer ID :
	Old Consumer No. :
	Bill Number : 1601046363
	Bill Issue Date : 12/03/2021
	Bill Basis : Normal
	Last Bill Issue Date :
	Bill Month : 2021/02

Area Details		Connection Details		Supply and Meter Details	
Division : PED, PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active	Power Factor : 96.11	Power on Hour : 1752	Billed Demand : 21.00KW
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Meter Sl. No. : 2978633	Col. Meter No. :	Bill Period : 18.12.2020 -	Bill Days/Months : 73/2.4516
Section : KACHERI	Supply Voltage : 0.42	Load Factor : 0.00	Meter Reading : OK		
DT No. :	Own Transformer :				
Pole No. :	ED Exemption : NIL				
MRU No. : PED1NTOD	Date of : 18/12/2020				
Walking Sequence :	Security Deposit : 0.00				
Organization :	Metering : LV				
Connection Type :					

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	Diff	T.P. Loss	Total
KWH	0.00	7,356.68	1.00	7,356.68	0.00	7,356.68
MDI-KW	0.00	20.96	1.00	20.96	0.00	20.96
KVAH	0.00	7,655.08	1.00	7,655.08	0.00	7,655.08

Due Date: 19/03/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear Rs.	Current bill amount	Adj/Inst.	Net Payable Amount	
0.00	0.00	0.00	0.00	51,292.55	0.00	Before Rpt. Dt.	After Rpt. Dt.
						<b>Rs. 50827</b>	<b>Rs. 51292</b>

Current Bill Details		
a. Energy Charges	43,406.30	1. Sundry Adjustment
Slab 1- 7357@5.90 43406.3		Debit
		Credit
		2. Interest on SD(After TDS)
		3. Total Current Bill(Aft Adj/Inst)
b. Incentive on TOD	0.00	4. Rebate Allowable
		Prompt Payment Rebate
c. Demand Charge / MMFC	3,150.00	
d. Overdrawal penalty	0.00	
e. Penalty for Fall in PF	0.00	
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate
g. Colony kWh charge	0.00	6. Cross Subsidy Charges
h. Load Factor Rebate	0.00	7. Disputed Amount
i. Electricity Charge	46,556.30	
(a-b+c+d+e-f+g+h)		8a. Payment 1
j. Electricity Duty (4%)	1,736.25	8b. Payment 2
k. Delayed Payment Surcharge	0.00	8c. Payment 3
l. Meter Rent	3,000.00	8d. Payment 4
m. Customer Service Charge	0.00	9. Total Payment
n. R.I. Surcharge	0.00	10. Last Rebate Allowed
o. Tax Collection at Source	0.00	
p. Current Total (i+j+k+l+m+n+o)	51,292.55	

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RIGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODL8XXXXXXXXXX.

Division Office	You Can Pay Using NEFT/RIGS	Connect at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name State Bank of India Account No. TPCODL8XXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com Mobile TPCODL App: CONNECT Mail At - customercare@tpcentralodisha.com	1912 1800 345 7122 0674-2391110

Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 21/04/2021
Address : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 23/04/2021
Email Id :	Consumer A/c : 80002952531
Mobile No : 8895174999	Consumer ID :
	Old Consumer No. :
	Bill Number : 1800057920
	Bill Issue Date : 16/04/2021
	Bill Basis : Normal
	Last Bill Issue Date : 08/03/2021
	Bill Month : 2021/04

Area Details	Connection Details	Supply and Meter Details
Division : PED,PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Power Factor : 98.41
Section : KACHERI	Supply Voltage : 0.42	Power on Hour : 816
DT No. :	Own Transformer :	Billed Demand : 33.00KW
Pole No. :	ED Exemption : NIL	Meter Sl. No. : 2978633
MRU No. : PEDINTOD	Date of : 18/12/2020	Col. Meter No. :
Walking Sequence :	Security Deposit : 0.00	Bill Period : 01.03.2021 -
Organization :	Metering : LW	Bill Days/Months : 34/1.1000
Connection Type :		Load Factor : 0.00
		Meter Reading : OK

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	Diff	T.P Loss	Total
KWH	7,356.68	14,790.56	1.00	7,433.88	0.00	7,433.88
MDI-KW	0.00	33.12	1.00	33.12	0.00	33.12
KVAH	7,655.08	15,208.68	1.00	7,553.60	0.00	7,553.60

Due Date: 23/04/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear in Rs.	Current Bill amount	Adj/Inst	Net Payable Amount	
51,292.00	0.00	0.00	51,292.55	48,855.24	0.00	Before Reb. DT	After Reb. DT
						Rs. 99693	Rs. 100147

Current Bill Details		
a. Energy Charges	43,860.60	1. Sundry Adjustment
Slab 1-7434@5.90 43860.6		Debit
		Credit
		2. Interest on SD(After TDS)
		3. Total Current Bill(Aft Adj/Inst)
b. Incentive on TOD	0.00	4. Rebate Allowable
		Prompt Payment Rebate
c. Demand Charge / MMFC	1,650.00	
d. Overdrawal penalty	0.00	
e. Penalty for Fall in PF	0.00	
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate
g. Colony kWh charge	0.00	6. Cross Subsidy Charges
h. Load Factor Rebate	0.00	7. Disputed Amount
i. Electricity Charge	45,510.60	
(a-b+c+d+e-f+g+h)		8a. Payment 1
j. Electricity Duty (4%)	1,754.42	8b. Payment 2
k. Delayed Payment Surcharge	590.22	8c. Payment 3
l. Meter Rent	1,000.00	8d. Payment 4
m. Customer Service Charge	0.00	9. Total Payment
n. R.I. Surcharge	0.00	10. Last Rebate Allowed
o. Tax Collection at Source	0.00	
p. Current Total (i+j+k+l+m+n+o)	48,855.24	

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODLXXXXXXXXXX.

Division Office	You Can Pay Using NEFT/RTGS	Connect at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name State Bank of India Account No. TPCODLXXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com Mobile TPCODL App: CONNECT Mail At - customercare@tpcentralodisha.com	 1912 1800 345 7122 0674-2391110



Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 17/05/2021
Address : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 19/05/2021
Details	Consumer A/c : 80002952531
	Consumer ID :
	Old Consumer No. :
	Bill Number : 1900139624
Email Id :	Bill Issue Date : 12/05/2021
	Bill Basis : Normal
Mobile No : 8895174999	Last Bill Issue Date : 14/04/2021
	Bill Month : 2021/04

Area Details	Connection Details	Supply and Meter Details
Division : PED,PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Power Factor : 98.75
Section : KACHERI	Supply Voltage : 0.42	Power on Hour : 648
DT No. :	Own Transformer :	Billed Demand : 36.00KW
Pole No. :	ED Exemption : NIL	Meter Sl. No. : 2978633
MRU No. : PEDINTOD	Date of : 18/12/2020	Col. Meter No. :
Walking Sequence :	Security Deposit : 0.00	Bill Period : 04.04.2021 -
Organization :	Metering : LV	Bill Days/Months : 27/0.9000
Connection Type :		Load Factor : 0.00
		Meter Reading : OK

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	Diff	T.P. Loss	Total
KWH	14,790.56	18,020.16	1.00	3,229.60	0.00	3,229.60
MDI-KW	0.00	36.00	1.00	36.00	0.00	36.00
KVAH	15,208.68	18,479.88	1.00	3,271.20	0.00	3,271.20

Due Date: 19/05/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear In Rs.	Current Bill amount	Adj/Inst.	Net Payable Amount	
100,147.00	0.00	0.00	100,147.79	24,551.95	0.00	Before Reb. Dt.	After Reb. Dt.
						Rs. 124481	Rs. 124699

Current Bill Details			
a. Energy Charges	20,025.00	1. Sundry Adjustment	
Slab 1- 3230@6.20 20026		Debit	0.00
		Credit	0.00
		2. Interest on SD(After TDS)	0.00
		3. Total Current Bill(Aft Adj/Inst)	24,551.95
b. Incentive on TOD	0.00	4. Rebate Allowable	
		Prompt Payment Rebate	-218.26
c. Demand Charge / MMFC	1,800.00		
d. Overdrawal penalty	0.00		
e. Penalty for Fall in PF	0.00		
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate	24,333.69
g. Colony Kwh charge	0.00	6. Cross Subsidy Charges	0.00
h. Load Factor Rebate	0.00	7. Disputed Amount	0.00
i. Electricity Charge	21,826.00		
(a-b+c+d+e-f+g+h)		8a. Payment 1	0.00
j. Electricity Duty (4%)	801.04	8b. Payment 2	0.00
k. Delayed Payment Surcharge	924.91	8c. Payment 3	0.00
l. Meter Rent	1,000.00	8d. Payment 4	0.00
m. Customer Service Charge	0.00	9. Total Payment	0.00
n. R.I. Surcharge	0.00	10. Last Rebate Allowed	0.00
o. Tax Collection at Source	0.00		
p. Current Total (i+j+k+l+m+n+o)	24,551.95		

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in.4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODL8XXXXXXXXXX.

Division Office	You Can Pay Using NEFT/RTGS	Contact at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name State Bank of India Account No. TPCODL8XXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com Mobile TPCODL App: CONNECT Mail At - customercare@tpcentralodisha.com	1912 1800 345 7122 0674-2391110 



Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 09/06/2021
Address : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 14/06/2021
Details :	Consumer A/c : 80002952531
	Consumer ID :
	Old Consumer No. :
	Bill Number : 1900401030
Email Id :	Bill Issue Date : 05/06/2021
	Bill Basis : Normal
Mobile No : 8895174999	Last Bill Issue Date : 09/05/2021
	Bill Month : 2021/05

Area Details		Connection Details		Supply and Meter Details	
Division : PED, PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active	Power Factor : 97.94	Power on Hour : 744	Billed Demand : 36.00KW
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Meter Sl. No. : 2978633	Col. Meter No. :	Bill Period : 01.05.2021 -	Bill Days/Months : 31/1.0000
Section : KACHERI	Supply Voltage : 0.42	Load Factor : 0.00	Meter Reading : OK		
DT No. :	Own Transformer :				
Pole No. :	ED Exemption : NIL				
MRU No. : PEDINTOD	Date of : 18/12/2020				
Walking Sequence :	Security Deposit : 0.00				
Organization :	Metering : LV				
Connection Type :					

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	DIFF	T.F Loss	Total
KWH	18,020.16	20,444.76	1.00	2,424.60	0.00	2,424.60
MDI-KW	0.00	17.28	1.00	17.28	0.00	17.28
KVAH	18,479.88	20,956.16	1.00	2,476.28	0.00	2,476.28

Due Date: 14/06/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear Rs.	Current bill amount	Adj/Inst	Net Payable Amount	
124,699.00	0.00	0.00	124,699.74	19,583.41	0.00	Before Rpt. Dif.	After Rpt. Dif.
						Rs. 144114	Rs. 144283

Current Bill Details		
a. Energy Charges	15,035.00	1. Sundry Adjustment
Slab 1-2425@6.20 15035		Debit
		Credit
		2. Interest on SD(After TDS)
		3. Total Current Bill (Aft Adj/Inst)
b. Incentive on TOD	0.00	4. Rebate Allowable
		Prompt Payment Rebate
c. Demand Charge / MMFC	1,800.00	
d. Overdrawal penalty	0.00	
e. Penalty for Fall in PF	0.00	
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate
g. Colony kWh charge	0.00	6. Cross Subsidy Charges
h. Load Factor Rebate	0.00	7. Disputed Amount
i. Electricity Charge	16,835.00	
(a-b+c+d+e-f+g+h)		8a. Payment 1
j. Electricity Duty (4%)	601.40	8b. Payment 2
k. Delayed Payment Surcharge	1,147.01	8c. Payment 3
l. Meter Rent	1,000.00	8d. Payment 4
m. Customer Service Charge	0.00	9. Total Payment
n. R.I. Surcharge	0.00	10. Last Rebate Allowed
o. Tax Collection at Source	0.00	
p. Current Total (i+j+k+l+m+n+o)	19,583.41	

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODLXXXXXXXXXX.

Division Office	You Can Pay Using NEFT/RTGS	Connect at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name State Bank of India Account No. TPCODL8XXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com Mobile TPCODL App: CONNECT Mail At - customercare@tpcentralodisha.com	1912 1800 345 7122 0674-2391110



Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 14/07/2021
Address Details : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 16/07/2021
	Consumer A/c : 80002952531
	Consumer ID :
	Old Consumer No. :
	Bill Number : 1601628753
Email Id :	Bill Issue Date : 09/07/2021
	Bill Basis : Normal
Mobile No : 8895174999	Last Bill Issue Date : 05/06/2021
	Bill Month : 2021/06

Area Details		Connection Details		Supply and Meter Details	
Division : PED,PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active	Power Factor : 98.21	Power on Hour : 720	Billed Demand : 36.00KW
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Meter Sl. No. : 2978633	Col. Meter No. :	Bill Period : 01.06.2021 -	Bill Days/Months : 30/1.0000
Section : KACHERI	Supply Voltage : 0.42	Load Factor : 0.00	Meter Reading : OK		
DT No. :	Own Transformer :				
Pole No. :	ED Exemption : NIL				
MRU No. : PEDINTOD	Date of : 18/12/2020				
Walking Sequence :	Security Deposit : 0.00				
Organization :	Metering : LV				
Connection Type :					

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	DIFF	F.P. Loss	Total
KWH	20,444.76	23,631.60	1.00	3,186.84	0.00	3,186.84
MDI-KW	0.00	24.48	1.00	24.48	0.00	24.48
KVAH	20,956.16	24,201.44	1.00	3,245.28	0.00	3,245.28

Due Date: 16/07/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear in Rs.	Current bill amount	Ad/Inst.	Net Payable Amount	
144,283.00	0.00	0.00	144,283.15	25,260.39	0.00	Before Reb. Dt.	After Reb. Dt.
						Rs. 169328	Rs. 169543

Current Bill Details			
a. Energy Charges	19,759.40	1. Sundry Adjustment	
Slab 1- 3187@6.20 19759.4		Debit	0.00
		Credit	0.00
		2. Interest on SD(After TDS)	0.00
		3. Total Current Bill (Aft Ad/Inst)	25,260.39
b. Incentive on TOD	0.00	4. Rebate Allowable	
		Prompt Payment Rebate	-215.59
c. Demand Charge / MMFC	1,800.00		
d. Overdrawal penalty	0.00		
e. Penalty for Fall in PF	0.00		
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate	25,044.80
g. Colony kWh charge	0.00	6. Cross Subsidy Charges	0.00
h. Load Factor Rebate	0.00	7. Disputed Amount	0.00
i. Electricity Charge	21,559.40		
(a-b+c+d+e-f+g+h)		8a. Payment 1	0.00
j. Electricity Duty (4%)	790.38	8b. Payment 2	0.00
k. Delayed Payment Surcharge	1,910.61	8c. Payment 3	0.00
l. Meter Rent	1,000.00	8d. Payment 4	0.00
m. Customer Service Charge	0.00	9. Total Payment	0.00
n. R.I. Surcharge	0.00	10. Last Rebate Allowed	0.00
o. Tax Collection at Source	0.00		
p. Current Total (i+j+k+l+m+n+o)	25,260.39		

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODL8XXXXXX0000.

Division Office	You Can Pay Using NEFT/RTGS	Connect at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name: State Bank of India Account No: TPCODL8XXXXXXXXXX IFSC: SBIN0004266 Branch: Corporate Accounts Group Branch, Address: Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com Mobile: TPCODL App: CONNECT Mail At - customer-care@tpcentralodisha.com	1912 1800 345 7122 0674-2391110



Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 13/08/2021
Address Details : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 17/08/2021
	Consumer A/c : 80002952531
	Consumer ID :
	Old Consumer No. :
	Bill Number : 1301860444
Email Id :	Bill Issue Date : 10/08/2021
	Bill Basis : Normal
Mobile No : 0095174999	Last Bill Issue Date : 04/07/2021
	Bill Month : 2021/07

Area Details	Connection Details	Supply and Meter Details
Division : PED,PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active
Sub-Division : PURI-I	Contract Demand : 55.56 KVA	Power Factor : 98.99
Section : KACHERI	Supply Voltage : 0.42	Power on Hour : 744
DT No. :	Own Transformer :	Billed Demand : 36.00KW
Pole No. :	ED Exemption : NIL	Meter Sl. No. : 2978633
MRU No. : PEDINTOD	Date of : 18/12/2020	Col. Meter No. :
Walking Sequence :	Security Deposit : 0.00	Bill Period : 01.07.2021 -
Organization :	Metering : LV	Bill Days/Months : 31/1.0000
Connection Type :		Load Factor : 0.00
		Meter Reading : OK

Meter Reading Details						
Parameter	Prev Reading	Current Reading	M.F.	Diff	T.P Loss	Total
KWH	23,631.60	27,926.24	1.00	4,294.64	0.00	4,294.64
MDI-KW	0.00	33.28	1.00	33.28	0.00	33.28
KVAH	24,201.44	28,540.52	1.00	4,339.08	0.00	4,339.08

Due Date: 17/08/2021  
(Immediate for Arrears)  
Total Amount Payable

Last Bill Amount	Payment made	Rebate	Net Arrear In Rs.	Current bill amount	Adj/Inst	Net Payable Amount	
169,543.00	0.00	0.00	169,543.54	32,596.45	0.00	Before Rlt. Dt.	After Rlt. Dt.
						<b>Rs. 201855</b>	<b>Rs. 202139</b>

Current Bill Details	
a. Energy Charges	26,629.00
Slab 1-4295@6.20 26629	
b. Incentive on TOD	0.00
c. Demand Charge / MMFC	1,800.00
d. Overdrawal penalty	0.00
e. Penalty for Fall in PF	0.00
f. Power Factor Incentive	0.00
g. Colony kWh charge	0.00
h. Load Factor Rebate	0.00
i. Electricity Charge (a-b+c+d+e-f+g+h)	28,429.00
j. Electricity Duty (4%)	1,065.16
k. Delayed Payment Surcharge	2,102.29
l. Meter Rent	1,000.00
m. Customer Service Charge	0.00
n. R.I. Surcharge	0.00
o. Tax Collection at Source	0.00
p. Current Total (i+j+k+l+m+n+o)	32,596.45
1. Sundry Adjustment	
Debit	0.00
Credit	0.00
2. Interest on SD(After TDS)	0.00
3. Total Current Bill(Aft Adj/Inst)	32,596.45
4. Rebate Allowable	
Prompt Payment Rebate	-284.29
5. Net Current payment after Rebate	32,312.16
6. Cross Subsidy Charges	0.00
7. Disputed Amount	0.00
8a. Payment 1	0.00
8b. Payment 2	0.00
8c. Payment 3	0.00
8d. Payment 4	0.00
9. Total Payment	0.00
10. Last Rebate Allowed	0.00

Message

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODLXXXXXXXXXX.

Division Office	You Can Pay Using NEFT/RTGS	Connect at	Contact us
OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	Bank Name State Bank of India Account No. TPCODLXXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	www.tpcentralodisha.com 	 1912 1800 345 7122 0674-2391110
		Mobile App: Mail At - customer-care@tpcentralodisha.com	



Bill of Supply of Electricity

Consumer Name : Professor Principal S.C.S, College, Puri	Rebate Date : 13/09/2021
Address Details : S.C.S, College Dutta Tota Puri PURI-752001	Due Date : 15/09/2021
	Consumer A/c : 80002952531
	Consumer ID :
	Old Consumer No. :
	Bill Number : 1402000750
	Bill Issue Date : 08/09/2021
	Bill Basis : Normal
	Last Bill Issue Date : 06/08/2021
	Bill Month : 2021/08
Email Id :	
Mobile No : 8895174999	

Division : PED,PURI	Tariff Category : Specified Pub. Purpose	Power Status : Active
Sub-Division : PURI-I		Power Factor : 98.87
Section : KACHERI		Power on Hour : 744
DT No. :	Contract Demand : 55.56 KVA	Billed Demand : 38.00KW
Pole No. :	Supply Voltage : 0.42	Meter Sl. No. : 2978633
MRU No. : PEDINTOD	Own Transformer :	Col. Meter No. :
Walking Sequence :	ED Exemption : NIL	Bill Period : 01.08.2021 - 31.08.2021
Organization Type :	Date of Connection : 18/12/2020	Bill Days/Months : 31/1.0000
Connection Type :	Security Deposit : 0.00	Load Factor : 0.00
	Metering : LV	Meter Reading : OK

Meter Reading Details						
	2021/08	2021/07	2021/06	2021/05	2021/04	2021/03
KWH	27,926.24	34,666.60	1.00	6,740.36	0.00	6,740.36
MDI-KW	0.00	38.24	1.00	38.24	0.00	38.24
KVAH	28,540.52	35,357.20	1.00	6,816.68	0.00	6,816.68

Due Date: 15/09/2021  
(Immediate for Arrears)  
Total Amount Payable  
Rs. 80780

202,139.00	169,543.00	0.00	32,596.99	48,183.25	0.00		
						<b>Rs. 80343</b>	<b>Rs. 80780</b>

Energy Charges	41,788.00	1. Sundry Adjustment	
Slab 1- 6740@6.20 41788		Debit	0.00
		Credit	0.00
		2. Interest on SD(After TDS)	0.00
b. Incentive on TOD	0.00	3. Total Current Bill(Aft Adj/Inst)	48,183.25
		4. Rebate Allowable	
c. Demand Charge / MMFC	1,900.00	Prompt Payment Rebate	-436.88
d. Overdrawal penalty	0.00		
e. Penalty for Fall in PF	0.00		
f. Power Factor Incentive	0.00	5. Net Current payment after Rebate	47,746.37
g. Colony kWh charge	0.00	6. Cross Subsidy Charges	0.00
h. Load Factor Rebate	0.00	7. Disputed Amount	0.00
i. Electricity Charge	43,688.00		
a-b+c+d+e-f+g+h)		8a. Payment 1	02.09.2021 169,543.00
j. Electricity Duty (4%)	1,671.52	8b. Payment 2	0.00
k. Delayed Payment Surcharge	1,823.73	8c. Payment 3	0.00
Meter Rent	1,000.00	8d. Payment 4	0.00
m. Customer Service Charge	0.00	9. Total Payment	169,543.00
n. R.I. Surcharge	0.00	10. Last Rebate Allowed	0.00
o. Tax Collection at Source	0.00		
p. Current Total (i+j+k+l+m+n+o)	48,183.25		

1. The connection shall be liable for disconnection on non-payment of all dues including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003. 2. Disputed amount is to be finalized on the outcome of the order of the respected court and the applicable charges. 3. ECS opt-in. 4. Now consumer can pay using NEFT/RTGS, Account No - TPCODL (Followed by CA No without space) e.g. TPCODL8XXXXXXXXXXXX.

Division Office OFFICE OF THE EXECUTIVE ENGINEER TPCODL PED PURI RED CROSS ROAD, PURI -752002	You Can Pay Using NEFT/RTGS Bank Name State Bank of India Account No. TPCODL8XXXXXXXXXXXX IFSC SBIN0004266 Branch Corporate Accounts Group Branch, Address Neville House, JN Heredia Marg, Ballard Estate, Fort, Mumbai-1	Contact us www.tpcentralodisha.com Mobile App: Mail At -	Contact us 1912 1800 345 7122 0674-2391110
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Consumer Category	Units per month	Energy Charge	MMFC first kW or part	MMFC on additional KW or Part	Consumer Category	Energy Charge	Demand Charge	Customer Service Charge	
<b>LT Category</b>					<b>EHT Category</b>				
Kutir Jyoti			₹ 80		General Purpose				
Domestic Others	≤50 units	₹ 3.00			Large Industry				
	>50, ≤200	₹ 4.80			Railway Traction	As per Load Factor **	₹ 250	₹ 700	
	>200, ≤400	₹ 5.80	₹ 20	₹ 20	Heavy Industry				
	>400 units	₹ 6.20			Power Intensive Industry				
				Mini Steel Plant					
General Purpose <110 KVA	≤100 units	₹ 5.90			Emergency Supply to CGP	₹ 7.70			
	>100, ≤300	₹ 7.00	₹ 30	₹ 30	Colony consumption	₹ 4.85			
	>300 units	₹ 7.60							
Irrigation Pumping & Agri		₹ 1.50	₹ 20	₹ 10	Load Factor (%)		* HT	**EHT	
Allied Agri Activity		₹ 1.60	₹ 20	₹ 10	≤60%		₹ 5.85	₹ 5.80	
Allied Agro-Industrial Activity		₹ 4.70	₹ 80	₹ 50	>60%		₹ 4.75	₹ 4.70	
Public Lighting		₹ 6.20	₹ 20	₹ 15	<b>HT Category</b>				
LT Industrial (S) <22 KVA		₹ 6.20	₹ 80	₹ 35	Bulk Supply - Domestic	₹ 4.90	₹ 20		
LT Industrial (M) ≥22 KVA, <110kVA		₹ 6.20	₹ 100	₹ 80	Irrigation Pumping & Agri	₹ 1.40	₹ 30		
Specified Public Purpose		₹ 6.20	₹ 50	₹ 50	Allied Agri Activity	₹ 1.50	₹ 30	₹ 250	
Public Water Works & Sewage Pumping <110 KVA		₹ 6.20	₹ 50	₹ 50	Allied Agro-Industrial Activity	₹ 4.60	₹ 50		
Public Water Works & Sewage Pumping ≥110 KVA			₹ 200 (Demand Charges)	₹ 30 (Customer Service Charges)	Emergency Supply to CGP	₹ 7.80			
General Purpose ≥110 KVA		₹ 6.20			Colony consumption	₹ 4.90			
Large Industry					HT Industrial (M) Supply		₹ 150	₹ 250	
<b>Consumer Complaint Management:</b>					Specified General Purpose				
- The Ombudsman (I & II), Qrs. No. -3RS/2, Gridco Colony, P.O. Bhoi Nagar Bhubaneswar - 751022, Ph.: 0674-2543825					General Purpose >70, ≤110				
- The President GRF, Bhubaneswar, (TPCODL) II Floor, OMFED Building, Shadinagar, bhubaneswar - 7, Ph.: 0674-2545686					General Purpose >110				
- The President GRF, (TPCODL) Bhubaneswar Electrical Circle, No.-II At Quarter No.-3R/1, T.L.C. Colony, Under K.E.D., Khurda, Pin - 752055, Ph.: 06755-221529					Public Water Works & Sewage Pumping	As per Load Factor *	₹ 250	₹ 250	
- The President GRF Cuttack, (TPCODL) 2RB-37, CESCO Colony, Badambadi, PO: Arundeo Nagar, Dist- Cuttak. Ph.: 0671-2322685					Large Industry				
- The President GRF Dhenkanal, (TPCODL) Near Fisheries Office, Kunjakant, Denkanal - 759001. Ph.: 06762 - 227527					Power Intensive Industry				
- The President GRF Pradeep, (TPCODL) At - Pitambarpur, PO - Bhut-Munda, Via - Kujag, Dist-Jagatsinghpur, Ph.: 0671-2377071					Mini Steel Plant				
					Railway Traction				
					Dial Toll Free No. <b>1912 / 18003457122</b>				

**:- Safety Message :-**

**TPCODL**

ଭାରୀ ଦରକାରୀ ବିଜୁଳି ଶକ୍ତି ଅସାବଧାନ ହେଲେ ଆପଣେ ବିପତ୍ତି



ଭଙ୍ଗା ପୁରା କିମ୍ବା ସିନ୍ଧି ଘରେ ଲଗାନ୍ତୁ ନାହିଁ



ଭିନ୍ନ ପୁଲେଟେବଲ ଚାର ସର୍ବଦା ବ୍ୟବହାର କରନ୍ତୁ



ହାତ ଓବାସ୍ତ୍ରା ସମୟରେ ବିଦ୍ୟୁତ୍ ଭପବରଣ ବୁଝାନ୍ତୁ ନାହିଁ

**ENERGY SAVING & Safety TIPS**  
Turn of all lights / appliances when not in use. Replace Incandescent Bulb by LED, and Energy Efficient Tube Light, Electrify Fan etc. Use energy efficient star rated appliances. Never touch electrical lines whether inside house or outside. This is dangerous to your life. Never do construction work near or under electrical lines and Don't use electrical lines for drying cloths.

For detail log on to our website for detail visit [www.tpcentralodisha.com](http://www.tpcentralodisha.com) Alternatively, you can visit our Customer Care Center or simply call at 1912 (24x7 Toll Free)

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